

Capability Statement



# **Corporate Office**

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### **COMPANY PROFILE**

First Class Construction laid its foundation 20 years ago when Mr. Michael L. Jones began his career in the construction industry. Mr. Steve Bross, who attended the University of South Carolina Business School, one of the top ten business schools in the US, was employed by a general contractor for five years. Together they bring twenty-five years of construction knowledge to First Class Construction. Mr. Jones and Mr. Bross are the sole owners of First Class Construction, a general construction company specializing in turnkey commercial, industrial, and government construction.

First Class Construction is a fully insured, licensed, and bonded general construction company. The company's work includes major renovations as well as design – build projects. We are result oriented and serve an industry that demands excellent performance. We are a company that meets your demands. Our professionalism, attention to quality and detail is exceeded only by the company's expert management and commitment to surpass customer expectations. The company has earned recognition by developing and maintaining an ability to work effectively with others, by being responsive to the interests and needs of customers, and by consistently exceeding customers' expectations.

We consistently deliver on-time, on-budget quality service. We are dedicated to total customer satisfaction, which has grown our reputation for value and quality. Past project experience has included work on commercial office buildings, industrial facilities, churches, schools, residential housing, and several military installations throughout the United States. At First Class Construction, we recognize and know that responsive service and quality performance mean repeat business and a continuation of the company's tradition.



# COMPANY PHILOSOPHY

# First Class Construction Company's philosophy is easily stated.

- We look at each project as if we are the owner because we want to build time and again for our customers.
- Our success is demonstrated in the fact that much of the company's business comes from repeat customers or from satisfied customer referrals.
- Our greatest compliment is to have a customer come back for us to complete additional construction projects.



## MISSION STATEMENT

First Class Construction Company aims to provide clients with personable, quality, on-time construction services while being honest, ethical, and trustworthy. We strive to use quality products, perform quality work and offer quality services with uncompromising integrity.

#### We make the following pledge:

To serve our customers by meeting their needs for quality construction.

To adhere to the highest standards of:

- Safety
- Integrity
- Service
- Quality

To continue to add to our reputation for quality.

To continue to expand our knowledge of the application of proven innovations.

To keep the needs of our customers foremost in our operations.



### HOW WE WORK



#### First Class Construction stands ahead of the pack!

First Class Construction has internal management of all projects and a strong support system based on dedication to customer satisfaction. We always look toward the future and are determined to deliver the most effective products and services.

Based on the personal and best business principles of its founders, First Class Construction has built a reputation unmatched in the industry. The same principles are reflected by each member of the work team and are demonstrated in the work that we do.

# **QUALITY CONTROL**

First Class Construction's most significant and deliverable ontime product is quality. We seek to achieve the highest standard of quality construction at the most efficient and economical levels that are consistent with the design intent. As a general contractor, quality is a key element in our success. Our quality control method is designed to assure quality construction.



Our quality control services include, but are not limited to:

- Conducting a pre-construction conference between project participants to discuss all aspects of the project.
- Providing daily on-site inspections of all construction operations.
- Providing material sampling from field operations to verify components and configuration of construction.
- Preparing a check list and completing a final inspection of the project.

### **COMMITMENT TO SAFETY**

First Class Construction is a company that is focused as a leader where safety measures are concerned. A team approach has been developed as a commitment to promoting safety.

The company prides itself on providing safe work sites to all of its construction workers. We consider environmental health and safety the most significant performance factors to the success of any project. The company is committed to the philosophy of zero accidents and injuries.

We believe all accidents and injuries can be prevented by cautious workers that are safety conscious and aware of their work environment including equipment safety. Our workers do not compromise safety.

We conduct weekly safety meetings with all of our employees and sub – contractors. Each employee of First Class Construction is required to take and pass the 10 hour OSHA course. We have our own in house OSHA certified trainer. Our current EMR is .95.



### DEDICATED TO THE JOB

First Class Construction professionals have built commercial and industrial buildings as well as residential homes throughout United States. Our excellent service commitment and teamwork approach has consistently produced positive results. Customer relationships are essential to us.

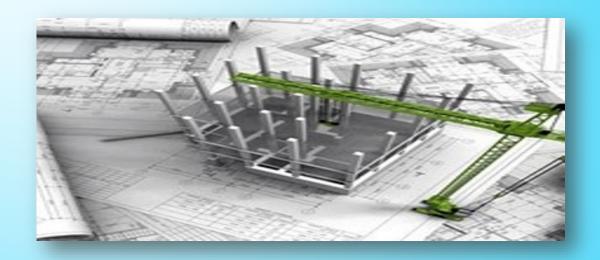
Our service and work goals are threefold: (1) complete the project on time, (2) complete it within budget, and most importantly, (3) complete it to the client's complete satisfaction.

Customers' personal objectives are pivotal to how we approach a project. We take their ideas and suggestions seriously. Innovation and responsiveness by our workers are not only encouraged, but required as construction ideas unfold and become reality.

We are dedicated and committed to all of our construction projects, no matter the size or location.



# PROFESSIONAL SERVICES



- Commercial
- Residential
- Government
- Industrial
- Design / Build
- Facility Maintenance
- Preventative Maintenance
- IDIQ Work
- Construction Management

### **CLIENTS**

- Yorktown Naval Weapons Station, VA
- Goose Creek Naval Weapons Station, SC
- Charleston Air Force Base, SC
- Fort Jackson, SC
- Keesler Air Force Base, MS
- Medical University of SC-MUSC
- University of South Carolina
- Midlands Technical College, SC
- SC State University
- Claflin University, SC
- College of Charleston, SC
- Citadel University, SC
- Trident Technical College, SC
- Florence Housing Authority
- Chester Housing Authority
- Columbia Housing Authority
- United Postal Service
- Sauer Inc, SC
- Kira, Inc., FL
- All-Star Maintenance, CA
- Lexington County School District
- Richland County School District
- Many more Satisfied clients

